



Fox Valley Storm Damage Documentation Kit

A homeowner guide to safely checking and documenting possible roof, gutter, siding, and exterior damage after hail, high winds, heavy rain, snow, and severe weather.

Prepared by American Quality Homes - Appleton & Fox Valley Roofing Experts

Use this kit to:

- Record storm details
- Photograph visible damage safely
- Prepare for a professional inspection
- Organize notes for insurance conversations
- Know when to call AQH

Website: aqhwi.com | Storm Damage Roofing: aqhwi.com/storm-damage-roofing-appleton/

Why This Kit Matters

After a storm, it can be hard to know whether your home was actually damaged. Some storm damage is obvious, such as missing shingles, fallen branches, or active leaks. Other damage can be harder to see from the ground, including lifted shingles, hail bruising, damaged flashing, granule loss, or small openings where water can enter later.

This kit helps Fox Valley homeowners safely document what they can see, organize important details, and understand when it may be time to schedule a professional storm inspection.

American Quality Homes provides storm damage roof inspections, photo documentation, repair recommendations, and roof replacement options throughout Appleton and the Fox Valley.

Safety first: do not climb on your roof. Use this kit from safe ground-level areas only.

1. Safety First

Before checking your home, make sure the storm has fully passed and conditions are safe.

- ☐ Do not climb on your roof.
- ☐ Do not inspect during lightning, high winds, heavy rain, or hail.
- ☐ Do not touch downed power lines or anything touching a downed line.
- ☐ Do not enter damaged buildings, garages, sheds, or unstable structures.
- ☐ Do not walk through standing water near electrical equipment or downed lines.
- ☐ Wear sturdy shoes, long pants, and gloves if needed.
- ☐ Watch for nails, glass, broken branches, loose siding, sharp metal, and slippery surfaces.
- ☐ If you smell gas or believe your home is unsafe, leave the area and call the appropriate emergency service.

2. Quick Storm Information Log

Use this section to record what happened while the details are fresh.

Date of storm: _____

Approximate time of storm: _____

Your address or neighborhood: _____

City: _____

Type of weather experienced:

☐ Hail

☐ High winds

☐ Heavy rain

☐ Tornado warning

☐ Fallen branches or trees

☐ Snow or ice

☐ Roof leak

☐ Other: _____

Approximate hail size, if known:

☐ Pea-sized

☐ Dime-sized

☐ Quarter-sized

☐ Golf ball-sized

☐ Larger than golf ball-sized

☐ Not sure

Did you notice strong wind gusts?

☐ Yes

☐ No

☐ Not sure

Did neighbors report damage?

☐ Yes

☐ No

☐ Not sure

Notes about the storm:

3. What to Photograph After a Storm

Take photos only from safe locations. Wide photos are just as important as close-up photos because they help show where damage is located on the property.

Exterior Photos

- | | |
|---|---|
| ☐ Front of home | ☐ Windows and window screens |
| ☐ Back of home | ☐ Garage doors |
| ☐ Left side of home | ☐ Deck, patio, or outdoor structures |
| ☐ Right side of home | ☐ Fences |
| ☐ Roofline from the ground | ☐ Fallen branches or trees |
| ☐ Gutters and downspouts | ☐ Debris around the property |
| ☐ Siding | ☐ Damaged outdoor furniture, grills, or vehicles |

Roof-Related Photos From the Ground

- | | |
|---|---|
| ☐ Missing shingles | ☐ Damaged chimney flashing |
| ☐ Shingles that look lifted, curled, or out of place | ☐ Skylight damage |
| ☐ Shingle pieces in the yard | ☐ Tree limbs or debris on the roof |
| ☐ Loose flashing | ☐ Sagging or unusual roof areas |
| ☐ Damaged roof vents | ☐ Granules near downspouts or gutter outlets |

Interior Photos

- | | |
|--|---|
| ☐ Ceiling stains | ☐ Attic moisture, if safely accessible |
| ☐ Wall stains | ☐ Musty smell or damp areas |
| ☐ Dripping water | ☐ Water around light fixtures |
| ☐ Wet insulation, if safely visible | ☐ Water near windows or exterior walls |

Do not disturb unsafe electrical areas. If water is near electrical fixtures, outlets, or breaker panels, use caution and contact a professional.

4. Signs of Possible Roof Storm Damage

Possible Hail Damage

- ☐ Dents on gutters
- ☐ Dents on downspouts
- ☐ Dents on metal roof vents
- ☐ Dents on flashing
- ☐ Damaged siding
- ☐ Torn window screens
- ☐ Granules collecting in gutters
- ☐ Granules near downspout exits
- ☐ Bruised or marked shingles
- ☐ Damage to vehicles, patio furniture, or outdoor items

Possible Wind Damage

- ☐ Missing shingles
- ☐ Lifted shingles
- ☐ Creased shingles
- ☐ Loose ridge caps
- ☐ Shingle tabs that look uneven
- ☐ Exposed underlayment
- ☐ Loose flashing
- ☐ Loose gutters
- ☐ Branches or debris on the roof
- ☐ New roof leak after high winds

Possible Water Intrusion

- ☐ Ceiling stains
- ☐ Attic moisture
- ☐ Dripping water
- ☐ Staining around vents or chimneys
- ☐ Peeling paint near ceilings
- ☐ Musty smell
- ☐ Wet insulation
- ☐ Water spots after heavy rain

Possible Winter Storm Damage

- ☐ Ice dams
- ☐ Icicles along roof edges
- ☐ Water backing up under shingles
- ☐ Leaks during freeze-thaw cycles
- ☐ Heavy snow buildup
- ☐ Gutter ice
- ☐ Attic frost or condensation
- ☐ Interior stains after snow melts

5. Gutter, Siding, and Exterior Checklist

Gutters and Downspouts

- ☐ Dents
- ☐ Loose sections
- ☐ Pulling away from fascia
- ☐ Granules inside gutters
- ☐ Clogged downspouts
- ☐ Bent or crushed downspouts
- ☐ Water overflowing after the storm

Siding

- ☐ Cracks
- ☐ Holes
- ☐ Dents
- ☐ Loose panels
- ☐ Missing pieces
- ☐ Impact marks
- ☐ Damage on one side of the home more than others

Vents, Flashing, and Roof Accessories

- ☐ Dented roof vents
- ☐ Bent flashing
- ☐ Loose pipe boots
- ☐ Damaged chimney flashing
- ☐ Damaged skylights
- ☐ Loose satellite mounts or roof attachments
- ☐ Damaged fascia or soffit

Property Clues

- ☐ Shingle pieces in yard
- ☐ Fallen branches
- ☐ Damaged trees
- ☐ Damaged vehicles
- ☐ Damaged patio furniture
- ☐ Damaged grill or outdoor equipment
- ☐ Neighboring homes with visible storm damage

6. What to Write Down

Good notes can be just as useful as photos.

When you first noticed damage: _____

Where you noticed damage: _____

Was there an active leak?

☐ Yes

☐ No

If yes, where was the leak?

Did you make any temporary repairs?

☐ Yes

☐ No

If yes, what was done?

Do you have photos before temporary repairs were made?

☐ Yes

☐ No

Have you spoken with your insurance company?

☐ Yes

☐ No

Claim number, if applicable: _____

Insurance adjuster appointment date, if scheduled: _____

Other notes:

7. Before Calling Insurance

If you are unsure whether your home has storm damage, a professional inspection can help you understand what is visible before starting a claim.

Before calling insurance, consider gathering:

- ☐ Photos of visible damage
- ☐ Date and approximate time of the storm
- ☐ Notes about hail, wind, leaks, or fallen debris
- ☐ Photos of affected roof, gutters, siding, and interior areas
- ☐ Any emergency repair receipts
- ☐ Your insurance policy information
- ☐ Your deductible amount, if known
- ☐ Contact information for your roofing contractor
- ☐ A written inspection summary, if completed

American Quality Homes can inspect your roof and exterior, document visible conditions, and explain whether repair or replacement may be needed. If insurance involvement appears appropriate, you can contact your carrier with better information and photo documentation.

8. What AQH Documents During a Storm Inspection

- | | |
|---|--|
| ☐ Roof slope photos | ☐ Flashing |
| ☐ Shingle condition | ☐ Skylights |
| ☐ Missing shingles | ☐ Chimneys |
| ☐ Lifted or creased shingles | ☐ Fascia and soffit |
| ☐ Hail impact indicators | ☐ Siding concerns |
| ☐ Wind damage indicators | ☐ Interior leak signs, if present |
| ☐ Granule loss | ☐ Repair vs. replacement recommendation |
| ☐ Gutters and downspouts | ☐ Written summary |
| ☐ Roof vents | ☐ Photos the homeowner can keep for their records |

Our goal is to give you clear information about the condition of your home so you can make the right next decision.

9. When to Schedule a Professional Storm Inspection

You should consider scheduling a professional inspection if:

- | | |
|---|--|
| ☐ Hail was reported in your neighborhood | ☐ A branch or tree hit the roof |
| ☐ High winds moved through your area | ☐ You notice ceiling stains or leaks |
| ☐ Shingles are missing or lifted | ☐ Neighbors are having storm damage inspections |
| ☐ You see granules in gutters or near downspouts | ☐ Your roof is older or already showing wear |
| ☐ Gutters, vents, siding, or screens are dented | ☐ You are unsure whether your home was affected |

Storm damage can worsen over time. Lifted shingles, cracked shingles, damaged flashing, or hail impacts may allow water to enter later, even if there is no immediate leak.

10. Storm Damage Photo Checklist

- | | |
|---|---|
| ☐ Wide photo of front of home | ☐ Shingle pieces or debris in yard |
| ☐ Wide photo of back of home | ☐ Fallen branches |
| ☐ Wide photo of left side | ☐ Interior ceiling stains |
| ☐ Wide photo of right side | ☐ Attic moisture, if safely accessible |
| ☐ Roofline photos from ground | ☐ Damaged outdoor items |
| ☐ Gutters and downspouts | ☐ Photos of temporary repairs |
| ☐ Siding damage | ☐ Receipts for emergency repairs |
| ☐ Window screens | ☐ Notes about date and time of storm |
| ☐ Vents or metal roof components | |

11. Questions to Ask During Your Roof Inspection

1. Do you see signs of storm-related damage?
2. Is the damage isolated or widespread?
3. Are there signs of hail, wind, or both?
4. Are there any active leak concerns?
5. Are gutters, siding, vents, or flashing affected?
6. Is repair possible, or should replacement be considered?
7. Should I contact my insurance company?
8. Will I receive photos or a written summary?
9. Are temporary repairs needed?
10. What should I watch for after the inspection?

12. Avoiding Storm Chaser Problems

After major storms, out-of-town contractors may show up quickly in affected neighborhoods. Before hiring a contractor, make sure you are working with a company you can reach later.

Before signing anything, ask:

- | | |
|--|--|
| ☐ Are they local to the area? | ☐ Will they be available for follow-up service? |
| ☐ Do they have a physical business presence? | ☐ Do they explain repair and replacement options clearly? |
| ☐ Do they have Wisconsin roofing experience? | ☐ Do they provide written documentation? |
| ☐ Can they provide local references or reviews? | ☐ Are they pressuring you to sign immediately? |

American Quality Homes is based in Appleton and serves homeowners throughout the Fox Valley and Northeast Wisconsin.

13. Schedule Your Free Storm Damage Inspection

If your home may have been affected by hail, high winds, heavy rain, fallen debris, snow, ice, or a roof leak, American Quality Homes can help.

AQH provides:

- Free storm damage roof inspections
- Photo documentation of visible damage
- Written inspection summaries
- Roof repair and replacement recommendations
- Insurance documentation support when applicable
- Local service throughout Appleton and the Fox Valley

Schedule your free storm damage inspection today.

Phone: 920-659-0012

Website: aqhwi.com

Inspection Request Link: aqhwi.com/storm-damage-roofing-appleton/

Service Areas

American Quality Homes provides storm damage roofing services throughout Appleton and the Fox Valley, including Appleton, Grand Chute, Greenville, Neenah, Menasha, Kimberly, Little Chute, Kaukauna, Darboy, Fox Crossing, Oshkosh, Green Bay, De Pere, and surrounding Northeast Wisconsin communities.

Disclaimer

This kit is intended as a general homeowner documentation guide. It does not determine insurance coverage, claim approval, or whether a roof replacement is required. Final coverage decisions are made by your insurance company. For safety, do not climb on your roof or enter unsafe areas. Contact a qualified professional if you suspect storm damage.